



September 11, 2020

Dear Residents, Families, and Friends:

Over the past week we have received additional positive COVID results at both our Coliseum facility and James River facility. As of today James River has 24 Resident and 15 staff cases and Coliseum has 30 Resident cases and 9 staff cases. On a positive note at Coliseum 5 Residents have recovered and at James River 4 Residents have recovered in addition to multiple staff members. We have sent individual messages to the families at both facilities to keep them informed. If your loved one has tested positive we will contact you directly, in an effort to keep the lines of communication open.

Our other 5 facilities remain COVID free. However the community rate has increased again, continuing the challenge to remain COVID free.

We continue to utilize the rapid testing machines as needed, and in the next month we will be receiving a new testing resource, which will be the third type of testing resource since June. Although it is challenging to adapt to the many changes, each testing option has given us additional ability to test and receive results more quickly.

Please know that we are following all required guidance, and innovating beyond the guidance to ensure a safe environment for the Residents and the staff.

Please monitor your emails, visit our website – vahs.com, explore the individual community Facebook pages or contact us directly with any questions. We are here for you and your loved ones.

Thank you!

Sincerely,

A handwritten signature in black ink, appearing to read 'Mark F. Klyczek', written in a cursive style.

Mark F. Klyczek, FACHE
President & CEO