



October 16, 2020

Dear Residents, Families, and Friends:

Over the past week we achieved 14 consecutive days at our Coliseum facility with no new COVID cases with the Residents or staff. We did have two Residents test positive at our James River facility, however there were no other cases of COVID in any of our other facilities. Residents and staff continue to recover from COVID and the total number of COVID cases continues to decrease.

Our investments in additional employees and technology for visitation have resulted in many visits being completed over the past week. This is a wonderful improvement not only for the Residents and families, but also for our staff who enjoy seeing everyone being able to interact with their loved ones. Please contact the facility directly to schedule your visitation appointments.

Please monitor your emails, visit our website – vahs.com, explore the individual community Facebook pages or contact us directly with any questions. We are here for you and your loved ones.

Thank you!

Sincerely,

A handwritten signature in black ink, appearing to read 'Mark F. Klyczek', with a stylized flourish at the end.

Mark F. Klyczek, FACHE
President & CEO